



NEXT STEPS

Welcome to TASC! We are delighted to have you as our customer.

You can start using your TASC account(s) for eligible expenses as of the Plan effective date. If you're a new Participant and your Plan includes the TASC Card (debit card), you'll receive it in the mail shortly. If you already have a TASC Card, you may continue using it until its expiration date (we will send you a new card before your current one expires).

Below are a few more tips to help you get the most out of your TASC Plan(s).



Online Account: How to log in

Your secure online account allows you to access important Plan information anytime, day or night. Through our employee portal, you can view your account balance, claims history and status, eligible expenses, submit claims, enroll in direct deposit, and more. Enjoy the many conveniences of your online account, 24/7/365.

1. Go to <https://Partners.tasconline.com/TASC1PPT>
2. Enter Username: Your first initial, last name, last 4 digits of Social Security Number (Example: JSmith1234)
3. Enter Password: Type in "TASC4me" (case sensitive). You'll be asked to create a unique password.



Mobile App: Take us with you

Take us with you, even on the go with our free *eflex Benefits* mobile app for Apple and Android devices. View your account information and even file claims and upload receipts using the camera on your smart device. Visit the Apple App store or Android Marketplace and download the *eflex Benefits* app today.



Debit Card: Convenient access to funds

If your Plan includes the TASC Card, you may use the card for eligible expenses covered under your Benefits Plan. Just swipe the card like you would any credit or debit card at the point-of-purchase and the funds will automatically be pulled from the available balance in your TASC account.

You cannot use the TASC Card for purchases that exceed your available balance—you'll be required to pay the difference. And be sure to keep receipts from debit card purchases. We may ask for documentation (itemized receipts, Explanation of Benefits (EOBs), etc.) to help keep your Plan in compliance with the IRS.



Accessing Your Funds

STEP 1: Determine the reimbursement options available for your Plan Type and choose the method that best fits your needs.

FSA: Healthcare | Dependent Care | Transit & Parking

- **Benefits Debit Card:** Use your TASC Card to purchase FSA eligible expenses. Simply swipe your Card at any merchant that accepts MasterCard® to access your available funds at the point of purchase. Funds will automatically be withdrawn from your account balance.
- **Online Claim:** Submit a claim by logging into your account at <https://Partners.tasconline.com/TASC1PPT>.
- **Mobile App:** Use our free *eflex benefits* mobile app to request a reimbursement. You can even upload receipts using the camera on your smart device!
- **Manual Claim:** Complete and send a claim form via FAX or postal mail. Download a claim form at <https://Partners.tasconline.com/TASC1PPT>. Be sure to include the EOB you get from your health insurance carrier.
- **Recurring Claims (for Dependent Care FSA only):** Submit one claim and get reimbursed automatically throughout the year. Access the *Dependent Care Contract*, have the care provider complete applicable areas, enter online claim for total yearly amount, and upload the completed contract online at <https://Partners.tasconline.com/TASC1PPT>.

HRA

- **Benefits Debit Card:** If your HRA Plan includes the TASC Card, you may use it to purchase eligible HRA expenses. Funds will automatically be withdrawn from your account balance at the point of purchase.
- **Online Claim:** If your HRA Plan includes online filing, submit a claim request online by logging in to your account at <https://Partners.tasconline.com/TASC1PPT>.
- **Mobile App:** Use our free *eflex benefits* mobile app to access your HRA account information.
- **Manual Claim:** Complete and submit a *Claim Request Form* via FAX or postal mail. Download the form at <https://Partners.tasconline.com/TASC1PPT>. Be sure to include the EOB you get from your health insurance carrier.

HSA

- **Benefits Debit Card:** Use your TASC Card to purchase HSA eligible expenses. Funds will automatically be withdrawn from your account balance at the point of purchase.
- **Online Distribution:** Log in to your secure online account at <https://Partners.tasconline.com/TASC1PPT>.
- **Mobile App:** Use our free *eflex benefits* mobile app to request a distribution and transfer funds.
- **Paper Distribution:** Complete and submit a *Distribution Request Form*. Download the form at <https://Partners.tasconline.com/TASC1PPT>.

STEP 2: Let us know how you want to receive payment for eligible expenses from the options below.

- **Direct Deposit:** Funds will be placed directly into your designated bank account (sign-up online).
- **Paper Check:** Have a check issued and mailed to you or your designated healthcare provider.

For questions, please call Customer Care:

1-877-933-3539

